

Directorate of Installation Support
Engineer Design Branch

DIS employees are committed to delivering exceptional customer service to all Fort Huachuca Customers.

Enter the date of your contact:: _____

Enter the time of your contact:: _____

The purpose of contact was to:

- | | |
|--------------------------|---|
| <input type="checkbox"/> | General Inquiry |
| <input type="checkbox"/> | Inquire on job status |
| <input type="checkbox"/> | Inquire about a drawing or map |
| <input type="checkbox"/> | Work with staff on a design |
| <input type="checkbox"/> | Obtain Technical Investigation/Consulting Sup |
| <input type="checkbox"/> | Work with staff on a particular project/study |
| <input type="checkbox"/> | Other _____ |

Please use this rating scale:

- A = Extremely Satisfied
- B = Satisfied
- C = Neither Satisfied nor Dissatisfied
- D = Dissatisfied
- E = Extremely Dissatisfied

- How satisfied were you with the promptness of your transaction/request?
- How satisfied were you with the accuracy of information you received?
- How satisfied were you with the treatment you received by our staff?
- How satisfied were you with the response to your request?
- How satisfied were you with the overall quality of services?

	A	B	C	D	E

Please tell us the one most important change that we could make to increase your satisfaction with this office?

Please provide us with the following contact information (optional):

Name: _____ Address: _____
 Phone: _____ E-mail address: _____

Directorate of Installation Support
MES Office

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