

# The Fort Huachuca Scout



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## 'Winning Spirit' delivers new lethal weapon to post

By Katherine Goode  
Scout Staff

The "Winning Spirit" landed on Libby Army Airfield 7 a.m. Friday to unload approximately 80 soldiers from the Arkansas National Guard who came to Fort Huachuca as part of Operation Noble Eagle II. They came here to assist as the second group of National Guardsmen in what Secretary of the Army Thomas E. White has called "a paramount national priority"—homeland security.

Battery B, 2<sup>nd</sup> Battalion, 142<sup>nd</sup> Field Artillery, known as "Lethal Weapon," was mobilized Sept. 3 in Siloam Springs, Ark. They are from the Arkansas-Oklahoma border. The soldiers were activated and sent to training at Fort Sill, Okla. with Capt. Shelby Heflin, the unit's commanding officer.

"We are glad to be at Fort Huachuca," said Heflin. Excited to have a non-standard mission, he added, "I am happy to get these young men the experience of an active duty lifestyle over the next year. There are only four soldiers with me who wear the uniform Monday through Friday back home."

Heflin arrived on Fort Huachuca Sept. 17 with an advanced party to arrange for billets and other logistical needs for his soldiers.

Sgt. Major Michael Smith, National Guard Liaison for post met with the National Guardsmen and Smith cautioned soldiers on the dangers of the dry climate and the high altitude, and told them about the danger of dehydration and of the shortness of breath that can be experienced especially when running, until soldiers are acclimated.

During a briefing for his soldiers after their arrival, Heflin told the National Guardsmen their main mission on the post would be "access control."

An artillery unit, whose main mission up until now has been to learn everything they could about firing a multiple rocket launcher with the utmost precision, all are more than happy to be of service to their country.

Spc. Terry Burgess said, "It'll be a nice experience. I will get to see a different part of the country while serving under the great cause of Operation Noble Eagle. We signed up to serve our country and this is what we have been called to do." Burgess has been in the National Guard for three years.

Another soldier who knows the bittersweet heartache of wanting to serve, but then leaving what is precious behind, Sgt. Bobby Wills, hus-



Photo by Katherine Goode

Members of Battery B, 2<sup>nd</sup> Battalion, 142<sup>nd</sup> Field Artillery, who are also known as "Lethal Weapon" arrived on post Tuesday.

band and father to two boys, 6 months and 3, said he is proud to serve his country. But as he talked of the family he left behind you can see the heartache in his eyes many soldiers feel when their love and duty to their nation separates them from their loved ones at home.

For some of these men it is not their first time

to be called to active duty status.

Some of these National Guardsmen served as the only National Guard unit in the Persian Gulf.

"For many of the members this is their sec-

See Guard, Page 6

## Main Post Chapel hosts POW recognition ceremony

Staff Sgt. Sharron Stewart  
Scout News Editor

They are a full generation older than when they had to go through their "trial by fire."

Some now have hearing aids, some have to walk with assistance and they all have gray in their hair, but there was no mistaking the strength and steel-like resolve that emanated from the former prisoners of war who were honored at the Prisoners of War/Missing in Action recognition ceremony Friday. The ceremony was held at the Main Post



Photo by Staff Sgt. Sharron Stewart

Former POW and current AmVet President, Richard Cooksley spoke at the POW/MIA recognition ceremony.

Chapel.

Commander of the Cochise chapter of American Ex-POWs, Richard Cooksley, who is also a Bataan Death March survivor, was the guest speaker. He was 21 when he was taken captive and weighed 165 pounds. After three years and eight months of captivity, his weight dwindled down to 85 pounds.

"Me and my generation had made it through a depression and other hard times. It was simply my job to stay alive," said Cooksley, who worked in a copper mine during his confinement, said. He also saw battlefield action during the Korean War from 1950-52 and went on to retire as an ordnance officer. He frankly acknowledged his faith as a factor that enabled him to get through that dark time.

Alfred Simpson, who retired after 27 years in the Army as field artillery, was a POW for 29 months during the Korean War. "God was with me." He said his Chinese captors were raised by American missionaries. "It was as difficult for them to hold us prisoner as it was for us to be in prison," Simpson said.

By the time they left captivity, Simpson and his fellow prisoners had read the entire Bible through at least 100 times. He said the 23 Psalm and 100 Psalm were the ones they clung to.

"Most of my fellow prisoners went on to become ministers within their respective denominations," Simpson said quietly.

Marcia Ivory-Clark, the only female Ex-POW in the state of Arizona, was 12 when her family was taken captive and held prisoner at the Santo Zama Internment Camp

which was located in the Philippines. She was finally released when she was 16.

She acknowledged that her mother's positive attitude and abiding faith in God kept her family from giving up hope. He father was an American who established a world-wide coconut supplier business in the Philippines in the early 1920s. "We were very fortunate that our family was not totally separated. We were held captive on a university campus and the men stayed in the education barracks so I got to see my brother and father on a daily basis," Ivory-Clark said. Her sister was also held prisoner at the camp.

By the end of her captivity, Ivory-Clark weighed 83 pounds. "What sustained us was a very strong faith in the Almighty, our country and our armed forces. We knew that we would be rescued. To this day I'm very grateful for the sacrifices made by those who serve our country," she said quietly.

Sgt. Corey L. Beal, Main Post Chapel and Education Center noncommissioned officer in charge, read from President George Bush's POW/MIA recognition day proclamation. Citing Bush, Beal said, "Nearly 60 years after the end of World War II, the fate of more than 78,000 Americans who fought in that conflict remains unknown. More than 8,100 from the Korean War are missing, more than 120 from the Cold War, more than 1,900 from the Vietnam War, and three from the Gulf War. These Americans, who dedicated their lives to preserving and protecting our freedoms, will never be forgotten," Beal read.

The ceremony was followed by a buffet and displays.

## Scout reports

e-mail: thescout@hua.army.mil  
website: huachuca-www.army.mil/USAG/PAO

### Post-wide STT on Thursdays

Sergeant's Training Time has moved to Thursdays post-wide.

### Electronic tax filing available

Electronic tax filing through the Legal Assistance office ends Oct. 15 and will not be available until the tax center re-opens in January 2003. Soldiers returning from deployment and other late income tax filers should call 533-2009 immediately to schedule an appointment for tax assistance.

### 2002 CFC to kick off

The 2002 Combined Federal Campaign for Fort Huachuca and Cochise County has begun. This year's campaign will run through Nov. 6. The theme for this year's campaign is "Your gift, your reason - A contribution brings out the hero in you."

For more information, call 2nd Lt. Tricia Kelley, CFC coordinator at 940-0219 or email [afshghqxo@hqasc.army.mil](mailto:afshghqxo@hqasc.army.mil).

### Hispanic Heritage Month

The U.S. Army Intelligence Center and Fort Huachuca will host its Hispanic Heritage Month Celebration 11:15 a.m. to 1 p.m., Friday at Murr Community Center.

The theme for this year's observance is "Strength in Unity, Faith, and Diversity." Nogales, Ariz. Mayor Marco Lopez Jr. will be the keynote speaker of the event.

There will be a variety of entertainment, cultural displays and free food sampling.

For more information call Post Equal Opportunity: 533-1717/5305, Army Signal Command 538-0909, 112th Military Intelligence Brigade 538-0533, 111th Military Intelligence Brigade 533-3672, 11th Signal Brigade 533-5202 or Master Sgt. Shirley J. McKnight-Gullatt at 538-0909.

### Deployment/reunion workshop

The Deployment/Reunion Skills Workshop will be hosted by the 11th Signal Brigade chaplains and the "Kids on the Block" puppets. The workshop will be conducted Oct. 7, at 6 p.m. in the Kino Chapel. The goal is to equip soldiers and families in the brigade with information and skills to help them make family relationships stronger during a time when the soldier is deployed for a unit mission or serves an unaccompanied tour overseas and the family remains at home. The Kids on the Block puppets will open with a presentation to the whole family and then work with children ages 3 - 12 in a separate room while the chaplains conduct a briefing for the adults.

For more information and to sign up, please call the Signal Brigade Chaplain at 533-9507.

### Closure of government travel card accounts

The Bank of America will close all government travel card accounts that fall into the following categories: accounts that have not been used within the past 12 months and accounts that have never been used.

Any cardholder that finds their account closed and needs to have it re-opened must submit a new application. Retain your government card until the expiration date.

This will eliminate the need for a

## Commander's Hotline

### Call

With the recent tragedy reported at the LakeSide pond, even though the pond is not for swimming, many people fish and some people wade in the water. Is it possible to put up the round life rings, attached to nylon rope every so many yards or feet, strategically around the pond? This would hopefully prevent any other tragedies in the future.

### Response

There are two safety rings now available at the LakeSide pond on temporary holders. Permanent fixtures are being planned for as well as permanent signs and fencing.

**Bruce V. Heran,**  
Safety Officer  
USAIC&FH

### Call

On June 25, at approx. 7:15 a.m., there were seven soldiers engaging in physical training-type jogging exercises, blocking the entire road of Christie. This is the only road that commuters can use, and I feel there must be alternate routes for these soldiers to use.

Also, three of them almost were killed when one driver became impatient behind me. She passed and did not see them. I really believe this is like PT rage. Both the soldiers and driver were in the wrong, and these soldiers should not be on Christie. Thank you.

### Response

Units running outside of designated physical training areas require approval of the Installation G3. The requirements are found in

Fort Huachuca Regulation 600-2 (24 Feb 2000). Paragraph 5.e. gives specific requirements and provides guidance on obtaining approvals. The regulation covers the size and configuration of unit formations, road guards, specialized equipment needed, calling of cadence in housing areas, and straggler control.

Some requirements are also applicable to individual runners.

It is unlikely that the unit in question had approval to run on Christie Street. Being a small unit, the leaders were probably unaware of the requirements. With the high turnover of both leaders and soldiers, this situation is recurring. Periodic emphasis in local media and by senior leaders is used to minimize the frequency of non-compliance and subsequent hazards.

The second issue raised is the hazardous driving exhibited by the motorist who passed the formation. As safety manager, I find it incomprehensible that there was a genuine need to pass a formation in that area. Being late or nearly late to work is no excuse to endanger others.

There are no locations, on or near Christie Street, that is so far distant, that the delay resulting from following the formation would make much difference. To save a few minutes (at most) and risk several lives makes no sense. Vehicle operators, leaders, units and individuals need to understand and comply with the established requirements and cooperate with each other to prevent potentially serious accidents.

**Bruce Heran**  
Safety Manager

## CG's Sensing Session

Brig. Gen. James "Spider" A. Marks continues to conduct Quality of Life sensing sessions with soldiers and civilians who live and work on Fort Huachuca. The issues raised in these sensing sessions are being captured and tasked out to the appropriate agencies/activities within the command for response and/or resolution. Contained in this article are some of the issues, along with responses from the agencies/activities responsible for each area.

### Issue

A suggestion was made to incorporate a single soldier aisle at the commissary (the Fort Bliss commissary was offered as a model.)

### Reply

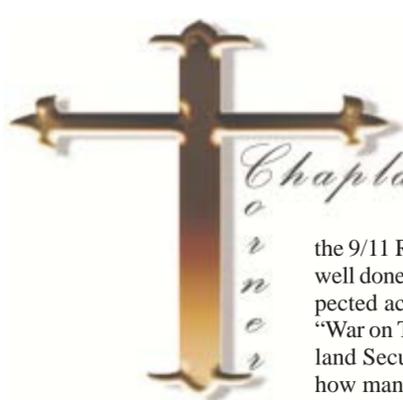
According to Steve Sones, The DeCA Marketing Business Unit Planogrammer

(Headquarters Fort Lee, Virginia), the "Single Soldier Aisle" was a test initiative in five DeCA Superstores, Fort Bliss being one of them. The smaller store equivalent of this is the "Grab and Go" section located in the front of the Fort Huachuca store. We currently only have space for lunch and snack items and feature a fresh sandwich cart weekdays from 11 a.m. to 1 p.m.

The wall behind the old ID desk is scheduled for removal in the fiscal year 2003 providing additional space in this area of the store. At that time we can readdress the stock assortment for single soldiers.

Additionally, the Fort Huachuca Commissary has been targeted for a reset in the future. The new store sets feature many single soldier items toward the front of the aisles.

**Commissary Manager, Judy Mendez, at**



**Chaplain (Maj.) Dennis R. Nitschke**  
Deputy Command Chaplain  
NETCOM

What runs your life "these days?" Fear or Faith? We've been a whole two weeks from the 9/11 Remembrances (ours in Sierra Vista was very well done), yet the news stories keep coming about suspected acts of terrorism. So much is on TV about the "War on Terrorism," suspects, groups, funding, Homeland Security, and hosts of other things that I wonder how many people are simply hiding under their beds, waiting for the sky to fall – because that is an option.

Yet, how many people are going on with life counting on God to help them through this? As the weeks went on from 9/11 we heard about anthrax, caution in answering mail, hoaxes on the web, scams on the people effected by the World Trade Center and Pentagon bombings, warnings about flying, etc., etc. I was screaming, "Make the madness stop!" Sure, we shouldn't make light of all these matters of war and terrorism, but we also shouldn't let it control our actions. That is a life guided by fear.

The life guided by faith realizes the seriousness of what is going on, but doesn't let events overrule going on with life. So, as the weeks turned into months, people did not necessarily forget to be careful, and the people of faith did underestimate the seriousness of events, but kept them in perspective so that they could live as fully as possible. Faith is that "unseen force" which causes you to know that God is in charge here – that events may take place, which aren't good, maybe even evil – but God holds control of the ultimate answer. Faith moves us to count on our leaders to make the right choices – even military ones – and to count on God to be in the midst of the action. One thing that helps me is a word from God in scripture: "...if we are faithless, He will remain faithful..." (2 Tim. 2:13)

One last word. I was reading a commentary by Tom Brokaw (*The Greatest Generation*). Asked, "When are we going to get back to normal," he answered, "This is the new normal." Yes, we are at a "new normal" and our way of life has changed. We have to live with it. Now, we can live like Chicken Little, or like a person of faith and belief. If you don't know your choice, see a friend, or your unit chaplain. But I think you already know the right choice to make!

## Part 2 of 3

### 533-5540.

#### Issue

A comment was made that the RPM Car Care center is in need of more tools.

#### Reply

Funds are continually being spent to replace tools and equipment, for MWR patrons. Unfortunately, fair wear and tear are not the only reasons for tool replacement. When a need is specifically pointed out, an evaluation of the tool inventory is conducted and purchases made based on need and funds. A tool inventory is now scheduled for the end of August.

**DCA, Dan Valle, at 533-3107.**

#### Issue

How will barracks space be managed under transformation of installation management? Will it be consolidated or will individual

units have ownership of their own areas?

#### Reply

Troop barracks spaces are traditionally managed by the unit to which the facilities have been assigned. The Housing Division is charged with providing commanders with advice and monitoring allocation, utilization and developing future construction requirements. Every installation manages their Unaccompanied Personnel Housing assets a little differently, based on the Installation Commander's preference.

Although many commanders have expressed an interest in consolidated or centralized barracks management, there has been no indication that it will be mandated under the Transformation of Installation Management program.

**Directorate of Installation Support, Sylvia Pete at 533-3669.**

## Scout on the Street

## Who do you think is a positive role model for the Hispanic community?



**Cesar Chavez, he protested for rights of the Hispanics so they would not be taken advantage of.**

**Spc. Crystal Rodriguez,**  
19th Signal Battalion



**I like Carlos Santana's music but he also organizes a lot of scholarship programs for children who need it.**

**Maj. Buzz Miers,**  
Headquarters Company,  
11th Signal Brigade



**Edward James Olmos puts on film festivals with inner-city Hispanics. He gets them involved with things they may not have gotten a chance to see.**

**Sgt. Chris Guzaldo,**  
Headquarters Company,  
11th Signal Brigade



**Sammy Sosa, he came from a low income family and was really motivated to reach his dreams. Carlos Delgado and him [Sosa] show kids they can achieve their goals.**

**Sgt. 1st Class Rufino Sanchez,**  
19th Signal Company



**I have a friend, Dazzarie Guzman, she represents Hispanics very well. She knows where she came from, she treats everyone fairly and she's an all around great person.**

**Spc. Darrell Rhodes,**  
19th Signal Company,



**Jennifer Lopez represents her community well. From what I've seen she has never forgotten her roots and gives Hispanics a positive role model.**

**Sgt. Troy Lust,**  
69th Signal Company

Photos by Angelica Pequeño

## The Fort Huachuca Scout®

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## JITC raises flag, renders honor to the nation

By Staff Sgt. Sharron Stewart  
Scout News Editor

The Joint Interoperability Test Command held a flag-raising ceremony Sept. 13 to mark the first time the nation's colors flew at its Fort Huachuca location.

Col. Terry Pricer, JITC commander said, "Personally, I appreciate coming to work and seeing the flag waving. It was a good feeling to see the colors raised." The flag is visible from as far away as Chaffee Parade Field and Hunt Street, especially at night when it is showcased by lights, which is proper protocol for flags that are flown 24 hours a day.

"This is another way of saying we are proud to be part of 'Team Huachuca' and that we look forward to the future," Pricer said.

Andre Beaudet, JITC facility manager for 12 years, said the original intent was to get the flagpole in time to have it raised on Sept. 11, but the supplier who is located in Alabama, has been backlogged by orders since Sept. 11 of last year.

The flagpole arrived Sept. 10, at 9 a.m., but Beaudet had already made arrangements to have the flag's sleeve shipped so the concrete for the flagpole could be poured.

"The pole was up by 1 p.m. and lights were connected that evening," Beaudet said. Beaudet is grateful for how Directorate of Installation Support and several contractors worked hard and came together. "I'm very proud that I could be involved. The flag means something to me, and it makes me feel good to show appreciation of our nation's sovereignty, especially during this time. Without everyone's help,



Salutes were rendered during the flag-raising ceremony held at JITC Sept. 13.

this would not have been possible," Beaudet said.

A detail made up of enlisted servicemembers representing the Army, Air Force and Marine Corps raised the flag. Staff Sgt. Clifford Martinez, JITC physical security noncommissioned officer in charge, said, "It was a good feeling for everyone involved. I'm always willing to show my pride in being a soldier and for my country."

"Having the flag has helped to produce a good spirit among us," Martinez said.



Photos by Katie Ferguson

Members of the flag detail prepared to raise JITC's flag for the first time in the organization's history.

## RWBAHC program promotes health, wellness

By Katherine Goode  
Scout Staff

Raymond W. Bliss Army Health Center has recently started the Great Information For Teens program for girls age 10-18 to provide a one-on-one basis to discuss the challenges that the female preteen and teen population faces today.

Lt. Col. Jane Lindner, chief of preventative medicine, wellness and readiness services and Dr. Rebecca Reyes, chief of pediatrics, designed this program because they saw a need due to a lack of education and time providers could spend with each adolescent in order to go over the body changes and what to expect during adolescence.

Reyes said, "As providers, we are only given 15 minutes per patient and are only able to take care of one problem at a time. However, when young ladies come in and want to talk about how their body works, I don't feel comfortable rushing them."

Reyes acknowledged that sometimes young ladies have an easier time talking to medical personnel than family members and said, "They need to know about what is happening to their body, and about birth control and sexually transmitted disease."

As a result of this new program, a referral from the primary care physician will get an hour-long visit with April Gentry, family nurse practitioner so these young ladies can become more comfortable with what can be quite an awkward time in their lives.

"This will be a time when I can sit down with them and address the issues of body changes, self-image and provide

sexual education. I can also discuss the more sensitive issues of the first gynecological exam," Gentry said.

Adolescence can be a tough time, and many adolescents have poor self-image, and are uncomfortable discussing the body changes they are undergoing with a parent said Gentry.

"So we discuss what is puberty, what to expect, body images, and other normal changes to include minimal weight gain, growth and other body changes," explained Gentry.

Gentry also screens for the harmful diseases of anorexia and bulimia, as every day young girls are inundated with teen idols such as Britney Spears, and Eve, and then they expect their body to look like theirs. She warns that this is unhealthy and unrealistic.

The program hopes to broaden its impact in order to eventually address weight issues for the male and female teen population in the future.

"We need to treat juvenile obesity with a body mass at 95 percent so that we don't treat diabetes and hypertension problems later," Reyes said. Wanting to address nutrition and health issues early, Reyes said they also hope to start an adolescent exercise program.

Other topics discussed within the GIFTS program will include informing the patients on how to avoid sexually transmitted diseases and how the disease are transmitted. Gentry said with parental permission, teens are also given information regarding contraception.

Gentry welcomes parents to any of the sessions in order to keep an open line of communication.

Sgt. First Class Philip Sloss, senior clinical NCO, RWBAHC, said, "Our teens pick up many myths about birth control, pregnancy, and even sexually transmitted diseases, and through GIFTS we want to make sure our teen population is getting the facts."

According to Reyes, to ward off these myths, educational tools and pamphlets have been bought to cover health and peer-pressure issues.

But not wanting this program to be directed solely to the female adolescent population Reyes said, "We want to start with the young ladies and if people accept the program we want to start a program with the young men. It is important that we have sufficient quality time with young people to make them feel valued."



Photo by Katherine Goode

April Gentry, family nurse practitioner, will provide education services to adolescent girls.

## Army celebrates diversity, Hispanic Heritage Month

By Courtney Brooks  
Army News Service

There is a street just west of Chicago that many Hispanic Americans have called home for decades. It is a humble one-and-a-half block stretch, but far from ordinary, said the keynote speaker at a Pentagon Hispanic Heritage Month ceremony.

The street has contributed more men to military service than any street of comparable size in the United States - 84 men from 26 families serving in World War II, Korea, and Vietnam. Formerly Second Street, it's now referred to as "Hero Street USA."

Michael Montelongo, assistant secretary of the Air Force for Financial Management and Comptroller, addressed a full-capacity audience Sept. 18 in the Pentagon auditorium during the commencement of the Army's annual Hispanic Heritage celebration.

The month-long observance began Sept. 15 and lasts through Oct. 15. This year's commemoration has been designated, "Strength in Unity, Faith and Diversity."

Montelongo is the most senior Hispanic member of the Air Force and a former Army officer.

Tens of thousands of Hispanics have demonstrated deep commitments to defend the U.S. and its principles, according to Montelongo.

He stressed the importance of education supplemented with opportunity, Hispanic contributions to military service and ways Americans may seek out innovative ways to enfranchise Hispanic Americans.

"It's opportunity that has brought us here today and what will take us where we need to be tomorrow," he said.

Although Montelongo said he came from humble beginnings in the lower East Side of Manhattan, he explained his parents made great sacrifices for him to attend Jesuit high school and college at West Point.

"Education when coupled with opportunity is certainly the key to success," Montelongo said. "The military is a great place to seek, find and achieve that success — many Hispanic Americans have been drawn to military service for that very reason."

Out of the approximately 4,300 Hispanic Americans serving on active duty in the military, 40 have received the esteemed Medal of Honor. This is more than any other demographic segment, he said.

"Hispanic Americans have contributed gallantly to the success of a wonderful nation," Montelongo said. Their service reflects a genuine commitment to the principles of freedom and democracy from the American Revolution to the latest conflict, Operation Enduring Freedom and Noble Eagle, he added.

There are currently nine Hispanic appointees and twelve general officers in military service, along with considerable Hispanic influence in American culture, Montelongo said. He said the horse, guitar and mission schools are among the many influences that Hispanics have contributed to the United States.

Still, Montelongo worries about the lack of representation of this minority in all levels of society. Although this group is the largest growing demographic and composes a significant percentage of the population, the group only comprises slightly above one percent of the top government positions.

He concluded by offering a remedy to under-representation by encouraging members of the audience to deepen their competence and seize opportunity. This builds the credibility and self-confidence necessary to facilitate change, Montelongo said.

"Take every opportunity to upscale, upgrade yourselves," he said. "Each day and every day we have an extraordinary opportunity - the gift of life."

At the end of Montelongo's speech, the Administrative Assistant to the Secretary of the Army Joel B. Hudson presented him with a commemorative plaque in the shape of the Pentagon.

Members of the audience also enjoyed a lively performance by Latin rhythms band, Sol Y Rumba, who sang "Guantanamera," along with other traditional Spanish songs.

The Pentagon ceremony was sponsored by the Office of the Administrative Assistant Equal Employment Opportunity office.

To honor Hispanic heritage and observe Hispanic Heritage Month, Army posts worldwide have scheduled guest speakers, ethnic meals, musical concerts, art displays and various cultural events, an EEO official said.

## WWW.Huh? compiles military-specific consumer complaints

By Sgt. 1st Class Kathleen T. Rhem  
American Forces Press Service

DoD and the Federal Trade Commission have teamed up to provide military and civilian personnel of the Defense Department an outlet for consumer complaints.

"Military personnel, DoD civilians and their families face unique challenges every day trying to deal with consumer protection issues," said Charles Abell, assistant secretary of defense for force management policy.

Such issues, he said, include nonstandard work schedules, lengthy absences from home, frequent relocations, the privacy of personal information, and remote duty locations far from normal U.S. consumer protection channels.

"Military Sentinel will help us address these challenges by creating a database on which scam artists and others who seek to defraud individuals in the military community will be identified," Abell said in a Pentagon briefing with FTC Chairman Timothy Muris.

# Lame one on



Photos by Sgt. 1st Class Donald Sparks



By Sgt. 1st Class Donald Sparks  
NCOIC, USAIC&FH PAO

Flashbacks aren't necessarily a good thing. Those memories that are suppressed in the back of one's mind until one day something familiar evokes feelings of fear - just ask Spc. Rima Bent.

The San Francisco native assigned to Company D, 309th Military Intelligence Battalion experienced a major flashback to an event which happened to her prior to joining the Army while rappelling.

"I fell one time pretty bad," Bent said. "I've been paranoid every since."

Bent, along with soldiers Company D, 309th MI Bn., got the chance to rappel Fort Huachuca's Rappel Tower Sept. 12 as part of their field training exercise. And for Bent, it was a chance to exorcise old demons.

Although the primary reason for conducting the training was to build confidence and esprit de corps, Staff Sgt. Travis Rider, drill sergeant, said for many of the soldiers it was their first time rappelling.

"We asked the soldiers how many was their first time ever rappelling and we had quite a few raise their hand," Rider said. "Not all of the soldiers were able to do this while in basic training."

Although Bent had rappel experience prior to joining the Army, her fall left her apprehensive of rappelling again. During basic training she froze each time when it was time to rappel. Eventually she did, but seeing the tower here brought back her feelings of fear.

"I didn't want to let my drill sergeant down," Bent said. "Most importantly, I didn't want to disappoint myself."

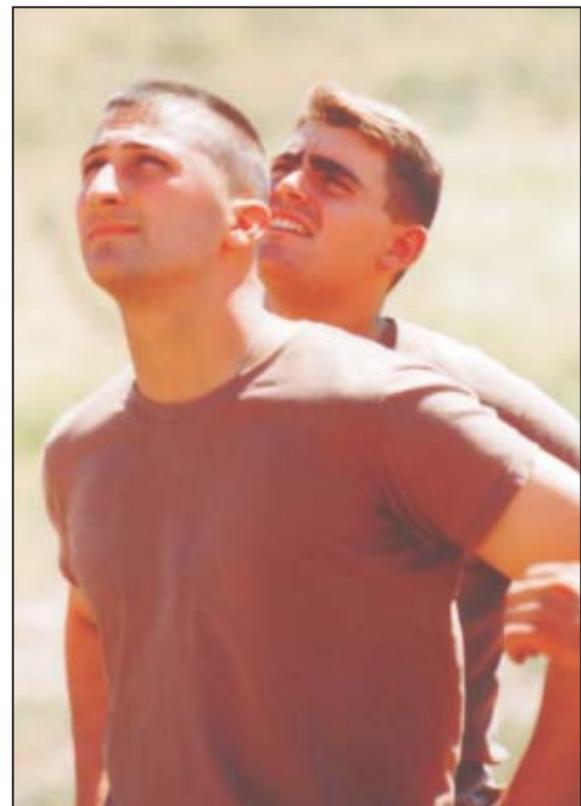
After some coaching from Staff Sgt. Anthony Brock, drill sergeant and primary instructor at the rappel tower, Bent successfully rappelled down the tower.

For Pvt. Robert Montgomery, the training was a break from the classroom. He had not rappelled since basic training at Fort Leonard Wood, Mo., and was looking forward to the training.

"This was a great change of pace," Montgomery said.

As part of the training, the drill sergeants taught the soldiers how to rappel a variety of styles including headfirst and Aussie. Safety was enforced at all times, but mostly the drill sergeants wanted the soldiers to have a memorable experience.

"This is fun for them and for us," Brock said. "It's something we get a kick out of doing just as much as the soldiers do."



Left: Staff Sgt. Anthony Brock, drill sergeant, Company D, 309th Military Intelligence Battalion, watches as a troop rappels down the tower during the unit's rappel training. Above: Pvt. Matthew Zadigan and Pvt. Robert Kety, looks up to surveying the height of the tower as their drill sergeant gives a rappel demonstration. For many of the soldiers, the training was an opportunity to tackle their fear of heights.

# Community Updates

## MAC Luncheon

The Military Affairs Committee's monthly luncheon is scheduled for 11:30 a.m. Oct. 2, at the LakeSide Activity Centre. Fort Huachuca's Garrison Commander, Col. Lawrence Portow, is the guest speaker. He will discuss the future of the garrison reorganization followed by a question and answer period.

Cost of the buffet lunch is \$8.50 with reservations and \$9 at the door. For reservations call the Sierra Vista Chamber of Commerce at 458-6940.

## Closure of Installation Ammunition Supply Point

The Installation Ammunition Supply Point will be closed through Friday for quarterly inventory. Emergencies need to be directed to Manny Bringas at 533-2512 or Jose Fierros at 533-3617.

Point of contact for this information is Pat Quintana at 533-5610.

## Pile burn in Huachuca Canyon

Coordination has been completed and concurrence granted from Directorate Community Activities, Range Control, Department of Public Safety and Public Affairs Office for a burn through Friday.

The purpose is to burn slash generated during thinning operations in Huachuca Canyon.

## Thrift Shop volunteers

The Fort Huachuca Thrift Shop is considering opening the shop one evening a month, possibly the first Tuesday of each month. The shop would like to get feed back from the public on this.

The shop will need volunteers that are dependable and sincere to make this happen and are particularly interested in getting active duty spouses involved. If this is something that you would be interested in please write to the Thrift Shop, PO Box 12772, Fort Huachuca, AZ 85670-2772 or call 458-4606 on Tuesday or Thursday and ask for the manager.

## Training to be held for new tutor program

Cochise College Adult Education has established a Tutor Volunteer Program that will train tutors and match them with adult students anywhere in Cochise County.

Tutors will be trained in how to help with reading and writing English or Spanish, math, computers, or GED preparation. Students can request a tutor in the specific area in which they need help.

The first three-hour tutor training session will be from 9 a.m. to noon Friday, on the Sierra Vista campus. Future training sessions will be held at other locations around the county.

Once trained, tutors will be ready to meet with students in libraries, parks, churches, and coffee shops across Cochise County. If you're interested in being a part of the tutor program, either as a tutor or as a student, call (800) 966-7943, exten-

sion 5456.

## CGSO Course

Majors have an opportunity to enroll in this required Officer Professional Development course on Fort Huachuca. Phase I and III of CGSOC will start in October and meet one week-end each month. The classroom option has numerous advantages over the correspondence version, including:

- Both a higher graduation rate and higher grade average;
- Workload sharing and interaction with active and reserve component students;
- Professional and structured learning environment;
- Instructor support.

There are both a minimum and maximum amount of students allowed in each class, so if interested in enrolling, please contact Rick Meador at 538-5099.

## Range closures

Range Closures for today through Sunday Today -AG, AH, AK, AL, AM, AN, AU, AW, AY, T1, T1A, T2

Friday - AH, AK, AL, AR, AU, AV, AW, T1, T1A, T2

Saturday - AU, AY, T1, T1A, T2

Sunday - East Range

Any questions should be directed to Range Control 533-7095.

## Stress reduction class

The next stress reduction class will be presented Wednesdays from 1:30 to 4 p.m. Three sessions make up one class. The class is open to active duty, dependents, retirees, and civilians. It's held on the second floor of the Raymond W. Bliss Army Health Center in the conference room.

If interested, call 538-0625. Leave name, duty phone, and message regarding the class on our voicemail, or with the person who answers the phone.

## Widowed Support Group/Center

There is always a knowledgeable volunteer at the Widowed Group/Center on duty to answer your questions and offer assistance in any way we are able. Come by for a visit, a cup of coffee, or just to say hi.

They are located at the corner of Buffalo Soldier and Fry Boulevard, at the Main Gate. Hours are 9 a.m. to 3 p.m., Monday-Friday.

Tuesday at 3 p.m. will be the quarterly membership meeting where we will be formulating plans for upcoming fall/winter social programs. We invite you to come out to meet and greet each other and participate in this planning. There will be refreshments following the meeting. There is no cost to you, and no reservations are necessary.

Wednesdays are set aside as craft day; come help with the refurbishment of stuffed animals/dolls. These items are then given to various ser-

vice organizations, orphanages both here and in Mexico, or Cochise County Fire Departments. Wednesday afternoon is set aside for games (i.e. cards, etc). Get together for a day of activity. Call 533-3807 for more details.

## EPG range closures

The Electronic Proving Ground has reserved the East Range Sunday. The range will be closed due to hazardous operations, except for designated personnel working with EPG.

## CIF closure

The Central Issue Facility will be closed through Friday for inventory. In case of emergency situations, call Dan Berry, 533-5828 or Cliff Hensley, 538-8771.

## New DOIM training enrollee contact

Effective immediately the Directorate Of Installation Management help desk will be assuming the responsibility for enrolling requesting individuals into the DOIM provided training classes. Therefore, if any U.S. Army Intelligence Center and Fort Huachuca employee wishes to sign up for DOIM provided office suite and/or Access data base software classes, call 533-1212 to enroll.

As a reminder, the DOIM training schedule can be found on the Fort Huachuca web page under the TRAINING category, by clicking the option: "DOIM Computer Classes."

## Government purchase cardholders tool

If you are an activity that uses the Government purchase card and its related C.A.R.E system, you should be aware of an

option within the system which allows you to segregate costs related to purchases made under the card. This can be a very useful tool for activities who use activity based costing and management or those who purchase items for different divisions, branches or programs within an activity.

Each billing official in C.A.R.E. has a single default line of accounting. However, the billing official's fund control officer can add many alternate lines of accounting to which the purchases of each card holder can be reallocated by the card holder under the transaction tab in the C.A.R.E. system's transaction management module. While this wouldn't identify individual purchases, it would facilitate allocation to supplies, IT equipment, copier, etc., or by team, or by any other way the organization wants to break down and report their purchases for activity based cost or other management tracking purposes.

The cardholder may also use the mandatory transaction log as a tool by making a statement in the remarks column regarding where and what the money was spent; e.g., pallet of paper to administrative section; copier toner to supply room; printing costs to team A, etc. This too could be used for activity based costing or other management tracking purposes.

If you have any further questions regarding how the default and alternate lines of accounting work in C.A.R.E., please feel free to contact Laurie Packard at 533-3223 or email [laurie.packard@hua.army.mil](mailto:laurie.packard@hua.army.mil), or Marcus Marlow at 533-2478, email [marcus.marlow@hua.army.mil](mailto:marcus.marlow@hua.army.mil).



Courtesy Photos

## Fort Huachuca Graduates

Wayland Baptist University congratulates two of its newest graduates, recently retired Chief Warrant Officer André B. Dozier (right) on obtaining his Bachelor Degree of Science and Master Sgt. Wesley M. Good (left), smiles as he graduates, receiving his Bachelor of Science Degree. It was presented by Dr. Paul Armes.

Sunday

Monday

Tuesday

Wednesday

Thursday

Friday

Saturday

## Community Events Calendar

To add items to the calendar, call the Central Community Coordinator at 533-6870.

**Cochise County Fair**  
September 26 - 29  
at the Douglas, Ariz. Fairgrounds

• **The Vigilantes at the Helldorado set in Tombstone at 1 p.m.** **29**

• San Pedro Kiwanis meets at noon in the Crystal Room of Thunder Mountain Inn. Contact Nilda Townsend at 458-9647.  
• Thunder Mountain Bridge Club meets at 12:30 p.m. at Thunder Mountain Inn. Call Dianna Smith at 432-3883.

• Rickety Rockettes meets at OYCC at 10 a.m.  
• Huachuca Round-Up at La Hacienda from 10 - 11:30 P.M.  
• National Association of Retired Employees Chapter 1400 meets at 11 a.m. at OYCC.  
• **Put Prevention Into Practice (PPIP) & Health Promotion Class meets from 2 - 3:30 p.m. at MCC. Call 533-2246 for additional info.**  
• Cochise Toastmasters meets at Landmark Café from 6:30 - 8:30 p.m. Call Toni Reeves at 538-7502.  
• Cochise Chordsmen (SPERSQA) meets at SV Methodist Church at 7 p.m.  
• Society for Creative Anachronism meets at OYCC at 7 p.m.

• La Salida Del Sol Lions meet at Thunder Mountain Inn at 6:45 a.m. Call Lee at 378-1399 for details.  
• **Military Affairs Committee (MAC) Luncheon at the Lakeside beginning at 11:30 a.m. Call 4458-6940 for reservations.**  
• SV Chess Club meets at Peter Piper Pizza at 7 p.m.

• SV Optimist Club meets at 6:30 a.m. at the Landmark Café. Call Robert Atkinson at 459-2711  
• National Association of Retired Employees Chapter 1400 meets at 11 a.m. at OYCC. Call 378-6605 for details.  
• Huachuca Area Retired Teachers Association meets at OYCC at 10 a.m.  
• Early release for Fort Huachuca Schools. Myer, Kindergarten @ 1:20 p.m. Grades 4 & 5 @ 1:30 p.m. Johnston, grades 1 - 3 @ 1:15 p.m. and Smith, Grades 6-8 @ 1:40 p.m.

• AZ Cardinal Cheerleaders at Barnes field House beginning at 4 p.m. Admission is free but you must get a pass from either MWR Box Office or Desert Lanes.  
• **Rollin' Thunder Skate Park 5 - 9 p.m. for teens only. Call 533-3205 for information. Open to the public.**  
• **Rollerskating at Youth Services, Bldg. 49013 from 6:30 - 8:30 p.m. Call 533-3205 for details.**

• Youth Services at Bldg. 49013 has open recreation from 1 - 8 p.m. Call 533-3205 for info.  
• **Rollin' Thunder Skate Park is open 1 - 6 p.m. Call 533-3205 for information. Open to the public.**  
• SV Parks & Leisure is sponsoring Playstation Tournaments at the YC. This event begins at 3:30 p.m. This event is free and open to youth ages 11 - 17 years of age. Call 459-4377 for info.

• **The Wild Bunch at the OK Corral in Tombstone at 2 p.m.** **6**

• San Pedro Kiwanis meets at noon in the Crystal Room of Thunder Mountain Inn. Contact Nilda Townsend at 458-9647.  
• Thunder Mountain Bridge Club meets at 12:30 p.m. at Thunder Mountain Inn. Call Dianna Smith at 432-3883.  
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• **Rollerskating at Youth Services, Bldg. 49013 from 6:30 - 8:30 p.m. Call 533-3205 for details.**

• Patagonia, AZ Fall Festival from 10 a.m. - 5 p.m.  
• Youth Services at Bldg. 49013 has open recreation from 1 - 8 p.m. Call 533-3205 for info.  
• **Rollin' Thunder Skate Park is open 1 - 6 p.m. Call 533-3205 for information. Open to the public.**

MCC = Murr Community Center

MPC = Main Post Chapel

OYCC = Oscar Yrun Community Center

Army Family Team Building classes and information at Murr Community Center, 533-3686 or 533-2330

# Soldiers to get regular check-ups, from the Army Knowledge Online

By Harry Noyes  
AMEDD

The generals figured out years ago that an army cannot march on its stomach if its teeth fall out, and ever since there have been dental readiness standards that soldiers must meet.

But getting soldiers to keep up their dental care is a never-ending struggle. Even battle-scarred commandoes may blanch at the soft whirring of a dental drill...and find ways to forget their appointments.

That's why Army Dental Activities have unit liaison clerks to give soldiers a telephonic nudge when their appointments come up. Now these liaisons are getting a high-tech assist that may someday put them out of work.

The help comes from the Army Knowledge Online website, for which every soldier is required to have an account and password.

Active-duty soldiers now get dental-status announcements on their personal front pages every time they log onto AKO.

Each announcement either tells the soldier (1) that he/she is dental deployable and when the next dental exam is scheduled or (2) that he/she is dentally nondeployable and needs to get an appointment at once.

"We'd like to have this be the primary method of notifying soldiers, replacing the phone system completely," said LTC Philip Kahue, executive officer of the U.S. Army Dental Command. "But its effectiveness depends on how often people log onto Army Knowledge Online."

Soon soldiers will have to check AKO regularly, because the Army intends to conduct much of its business there. When frequent log-in becomes the norm, unit liaisons may get other jobs. For now, they continue to back up AKO with reminder phone calls.

Labeled "My Announcements," it starts by stating either "You are currently: Dental Non-Deployable" or "You are currently: Dental Deployable" (emphasis as on-screen).

The next line says, "You need to schedule a dental exam immediately" (if the soldier is non-deployable) or "Your next sched-

uled appointment is: (date)" (if the soldier is deployable).

The third line tells the soldier which clinic to use. However, this line may be wrong, since it is based on Unit Identification Codes. If a soldier is separated from his unit, he may be far from that clinic.

Therefore, the box also gives links to web pages listing other clinic locations and phone numbers, and also a telephone number for the DENCOM help desk.

## Data warehouse is key

How does AKO work this magic?

The key is a data "warehouse" called the Corporate Dental Application, which is housed on a DENCOM server in San Antonio. (Various regional dental servers feed data to the CDA and act as its back-up.)

When AKO identifies a logged-on soldier as active-duty, it automatically sends a query with the social security number to the CDA.

The CDA, which is updated daily from treatment reports sent to the regional databases by clinics, then fires back a report of the soldier's dental status to AKO, which displays it.

"All the comments we've gotten back are that it's an excellent application and it helps us move forward in dental readiness," said Eric Hanson of SRA, a contractor working at Office of The Surgeon General, who was involved in deploying the AKO service.

"The AKO notices have certainly raised dental awareness at soldier level," said Kahue.

"Thus far, many clinics have reported an increase in the number of non-deployable soldiers reporting to dental clinics for an exam, as a direct result of notification from AKO," said MAJ Mike Fravell, DENCOM's information technology chief. Fravell and SSG James Dycus were credited by Kahue as the main movers on the DENCOM side in creating the new system.

In the future, officials hope to expand this service considerably by:

- Serving Reserve Component soldiers. Experts are seeking ways to get the data needed to track RC dental readiness. This is difficult because Reservists get dental care in the private sector on

whatever schedule they prefer.

- Making the system more active, by programming it to generate e-mail messages to commanders when soldiers miss appointments. Since the database is updated when a soldier is treated, the lack of such an update after a specified period could trigger a message. However, for now, the system can only notify the soldier and depends on the soldier's voluntary response. (Commanders do have access to the CDA, so they can check their units' dental readiness if they wish.)

- Make the system more interactive. Non-deployable soldiers soon (by mid-September if all goes according to plan) will be able to make dental appointments directly from the AKO website, said Fravell.

The dental notices are the first "user-specific" application (i.e., personalized notices) on AKO, Hanson said. Others are contemplated, but many are more difficult than dental status.

## Straight up or down

"Dental status was deemed to be more or less straight up or down," Hanson said. "You're either deployable or you're not. Some other medical readiness areas are not so simple."

Which immunizations you need, for example, depends on where you deploy to. Which immunizations you've already had may still be recorded only on a paper shot record and not be available in a database accessible to AKO.

Nevertheless, eight other medical-status notices are being developed for AKO, including whether the soldier has had a DNA sample collected and whether a physical examination is due or overdue.

"It was a kind of synergy thing," responds Hanson, when asked how the idea for the AKO notices arose. "We've tried to remember who first suggested it and we can't.

"We were all sitting around - OTSG's information management division, representatives from AKO, and some people from ASMR (an information-management contractor) - and talking about integration of applications into AKO.

"Suddenly we just all seemed to think of integrating dental readiness."

# Fort Huachuca Children Youth Service waiting list policy

## CYS release

The Fort Huachuca Childcare Waiting List Policy is formulated on the directives from Department of Defense and the Department of the Army. It is also based on the Army Regulation 608-10.

Parents may place their children on the projected demand (care in the future), excess demand (no care available anywhere) or preference for care (parents preferred program). Projected demand and excess demand have priorities and parents are ranked accordingly. Priority one is for single or dual

working parents. Priority two is for one fulltime and one part-time working parent. Priority three is one fulltime and one non-working parent. Priority four is for all others (bank employees, teachers, retirees who are affiliated with Fort Huachuca).

Parents with children on the preference for care waiting list are called and offered spaces first because they have already been placed in care somewhere but not in their first choice. Once that list is depleted, parents on the excess demand are called and offered spaces in any viable childcare setting we have (ie Family Child Care, Child

Development Center, School Age Services or childcare options downtown). Projected demand parents are not called and do not have a number on the waiting list because they do not need immediate care.

Parents may use their priority only once. If they decline a space or fail to update by a given time, they are taken off the list and cannot use their priority again. They may reapply for the preference for care list in 30 days.

If you have any questions regarding our waiting list policy please call the registration office 533-8437.

## Guard from Page 1

ond large deployment since they were in Operation Desert Storm 12 years ago," said "Lethal Weapon's" first sergeant, 1<sup>st</sup> Sgt. Tom Rhamy. "The unit is composed of very professional soldiers and we are very glad they chose us to come to Fort Huachuca. We are proud to serve."

The placement of National Guard units on military reservations is part of force protection called into place after the terrorist attacks of Sept. 11, 2001.

Joking about how their flight actually began at a later time, in their time zone, than when they landed here on Fort Huachuca, a voice from the crowd of soldiers said after disembarking the plane, "Hey, we're soldiers from the future."

# Bringing the community into contact with roles, missions: DPS style

## Directorate of Public Safety Profile release

*Editor's note: Over the next several weeks the Directorate of Public Safety will run a series of articles, which provide information on the roles and mission of DPS and their involvement in the community.*

We want everyone on this installation to be informed of the law enforcement and fire department operations on Fort Huachuca.

Future DPS articles will provide in-depth information on the various DPS roles and mission. This first article will explain the structure of DPS, the Military Police Company, and the Fire department.

The DPS has two roles. One is as the director who oversees public safety from a fire prevention and law enforcement aspect.

The second is as the Provost Marshal, who oversees military police operations. The Provost Marshal's office consists of the provost marshal, provost sergeant, and the provost operations sergeant. The Provost Sergeant is the enlisted advisor to the provost marshal. The Provost Operations sergeant prepares law enforcement statistics and operations and activities.

The law enforcement personnel come from the MP Company. While working as MPs, they fall under the Provost Marshal, but for military training not related to law enforcement and administrative actions they are under the garrison commandant. This places the MPs in a unique situation of having two chains of command.

The DPS has two divisions, the fire division and the law enforcement division. The fire division has three primary responsibilities. Fire prevention and education, emergency medical services, and environmental stewardship.

There are three fire stations. Station One is the main headquarters fire station and provides overall fire prevention, protection and education coordination for all areas on post. Station Two primarily provides wild land and environmental fire prevention. Station Three is at Libby Army airfield and primarily provides emergency rescue and fire prevention for the airfield. Regardless of their primary mission all fire stations can respond to emergencies anywhere on the installation.

The Law Enforcement Division has several sections, each with a different mission. The Traffic Accident Investigations Section in-

vestigates all traffic accidents over a certain dollar amount and provides traffic control for special events. The military police Investigation Section investigates all crimes under a certain dollar amount and all other crimes to a certain degree. The Military Working Dog section is used to searching for bombs or drugs. The Environmental Protection Section protects the Fort Huachuca natural environment. The MPs are the first responders to calls received by the MP station. A few examples of calls MPs respond to are domestic disturbances, 911 hang-ups, damage to government and personal property, and stray animals. The DoD guards also have a very important role in DPS. They work side-by-side with the MPs in protecting the installation by providing access control for the post. The Thunder Mountain Evaluation Center also falls under DPS and is a valuable resource for force protection training and operations.

These are a few of the challenging roles DPS plays in keeping Fort Huachuca a safe and enjoyable place to live and work. If you have any questions or comments about this article please feel free to contact Staff Sgt. Patty Straub at 533-2839 or email her at [straubs@hua.army.mil](mailto:straubs@hua.army.mil).

# Coming to a street near you: autumn's on its way, DIS plans for heat switch

## DIS release

The Directorate of Installation Support has scheduled the changeover to heating equipment to begin Oct. 1. Completion dates are projected to be Oct. 31 for both post facilities and family housing units. Any facility that has not been completed by the above dates should call the operations and maintenance contract work control section at 533-5457 /5459 for assistance.

Additionally, callbacks for heaters that have been turned on should be referred to work control until Nov. 15. After these dates, service orders should be placed with DIS service order desk at 533-3151/2003 (post) or 533-2030

(housing). In most facilities, this changeover requires the cooler to be disconnected before the heating unit can be activated.

Occupants waiting to have their changeover performed are urged to close windows and wear sweaters on cool days. All occupants are reminded in no instance should ovens be used for an extended length of time to heat quarters as this could potentially cause carbon monoxide poisoning.

To assure a smooth and quick changeover, the O&M contractor has established the following schedule for family housing.

For the dates of:

**Oct. 1-4:** Hines Road, Grierson

Road, Calvary Park, Dove Street, Signal Village, Mills Circle, Luke Street and Luke Court.

**Oct. 7-11:** Madden Street, Wright Street, Mason Street, Winrow Street, Lawton Street, Davis Street, Tupper Street, Meyer Avenue, (100-108) West of Arizona, Arizona Street, Moore Circle, Coronado Village, Mottem Circle, Nelson Circle, Burns Road, DeAnza Village and Dorsey Street.

October 14-18: Schmidt Street, Derum Street, Carlson Street, Meyer Street, (109-114) West of Rucker & East of Arizona, Nickles Street, Rucker Street (even), Crawford Street, Pershing Plaza, Hughes Street (100-158) West of Rucker, Stedman Street (100-149)

West of Rucker, Jeffords Street, (100-161) West of Rucker, Cooney Street, Compton Street, Craig Street (100-107) West of Rucker, Hatfield Street (100-120) West of Rucker, Stovall Street, Dodson Street, Stanley Street, Meyer Ave. (115-130) East of Rucker, DeAnza Village, Rucker Street (odd), Pershing Plaza and Hardley Street

**Oct. 21-25:** White Street, Rafferty Street, Royal Street, Hughes Street (159-227) East of Rucker, Jeffords Street, (162-211) East of Rucker & West of Cushing, Stedman Street (150-216) East of Rucker, Faison Circle, Craig Street (108-144) East of Rucker, Cushing Street (even), Hatfield Street (121-143) East of Cushing Miles Manor, Jeffords

Street (208-244) East of Cushing and Irwin Street

**Oct. 28-Nov. 1:** Carter Street, Cushing Street (odd), Fuller Street, Gatewood Housing, Hanan Street, Patch Street, Hall Circle, Bernard Court, Brown Court, Kautz Street, May Court and Mott Circle

The above dates are subject to change if significant weather changes occur or problems are encountered at the housing units. Every effort will be made to provide the highest level of customer service with the least amount of inconvenience. Your patience and understanding during this changeover is appreciated. Point of Contact is Dyke Erickson of ATZS-ISU at 533-5593.